



WoundExpert

By Net Health Systems, Inc.

Times

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Net Health Systems

Welcome to the WoundExpert Times.

The goal of this publication is to explore concepts in wound care with our monthly spotlight interview, to educate and inform our users all around the country about WoundExpert updates, and to provide a forum for frequently asked questions.

If you have questions or story ideas you may submit them to: ideas@woundexpert.com. We look forward to hearing from you.

Company Updates!

We are proud to announce two new additions to our Net Health Systems team! Mary Beth Herwald (mherwald@nhsinc.com) has joined our sales force as representative for the Great Lakes region, and Michael Bursich (mbursich@nhsinc.com) has signed on as sales representative for the Southeast region. Join us in welcoming them to the Net Health Systems family.

Please Welcome the Following Facilities to Our Family of Clients:

Wound Healing Center at Huntington
Beach Hospital
Huntington Beach, CA

Sacred Heart Hospital
Allentown, PA

Altru Health System
Grand Forks, ND

Monthly Profile – William English, RN

Manager (Department Head)

Phoebe Wound Care and Hyperbaric Center, Albany, GA

1. What led you to the wound care industry?

I became interested in wound care through previous employment in the home health care arena. While working with patients in home health care, I realized that the wound care industry was evolving rapidly. I was excited by the exposure to emerging technologies.

2. What types of advanced therapies are you currently using and why?

Advanced therapies have been integrated into our service line for some time now. This, of course, improves our healing rate. For example, our physicians have been using Apligraf and Dermagraft since they've become available. In fact, we implant more grafts than any other center in Southwest Georgia. Also, we feel we have the finest hyperbaric oxygen therapy service in the region.

3. In your current position, what are your goals or initiatives?

Our team is working on several initiatives involving our inpatient and outpatient services. One of the most important is expansion. We anticipate the acquisition of additional floorspace within one year. We will expand our operation by dedicating the new space for vascular testing, orthotics, pulse lavage, lymphedema management, electrical stimulation, and additional treatment rooms.

4. What tools do you use to stay educated?

In addition to the myriad of resources in our hospital's learning center, I use "Advances in Skin & Wound Care," "American Journal of Nursing," "Nursing 2004," and "Undersea and Hyperbaric Medicine" as tools to stay educated.

5. What are your favorite bookmarks on the web?

My favorite bookmarks on the web include www.hyperbaricmedicine.org, www.uhms.org, www.diabetes.org, www.smith-nephew.com/what/wound.jsp, www.jnjgateway.com, www.woundcarejournal.com.

6. What is your favorite part of WoundExpert?

I use the WoundExpert reports for benchmarking and marketing among other things. Our nurses use the WoundExpert reports for case management. I am happy to say that, recently, one of our inpatient nurses worked with the Net Health Systems, Inc. support staff to build a customized report for Braden score assessments.

We would like to thank Patty Conwell for her participation for our last profile.

New Features

Net Health Systems' development team has recently completed two new development projects; our "Education Assessment" and our "1st Time Referring Physician Report".

WoundExpert's "Education Assessment" is a new 100% customizable data form for entering information regarding barriers to learning, family support, and current education topics. This new module is an optional component, so please contact our client advocacy team at 800.411.6281 to include this within your WoundExpert package.

The new "1st Time Referring Physician" report helps you identify referring physicians who have referred patients to your facility for the first time during the time frame specified. By identifying these physicians on a monthly basis, you can be sure to send an "Admission Letter" and "Wound Progress Report" to the physician to share your success stories in hopes of building a strong, lasting relationship.

As always, if you have any questions about these features or new ideas for future enhancements, please contact our customer support team at 800.411.6281 x13.



Please consult your facility director first with any procedural questions.

A patient is showing up twice in the New Patient Admissions report. Why does that happen?

The patient may have had their first Active status mistakenly entered twice.

From the Main menu, click on the **Patient List** button, then select the patient in question. Scroll to the bottom of the Patient Details screen, and select the **View Full Patient Details** link. In the Identification Information section, underneath the address and referring physician, you will see the patient's Admission/Discharge History and Current Status. Most likely, the last entry in the History will be Active, and the Current Status will also be Active.

Admission/Discharge History	
6/1/2003 -- Consult	Edit
6/5/2003 -- Active	Edit
Current Status:	Active
Date:	6/5/2003

Delete the historical entry by selecting the **Edit** link to the right of the Active status. A new window will open entitled Modify Admission/Discharge History. Select the **Delete Record** button and confirm that you want to delete this record. Your original Patient Details screen will refresh to show you the change has been recorded.

Is there a way to navigate directly from the Wound Assessment Details screen to the Patient Details? I have been clicking on the Patient List, but it has been too time consuming with all the extra "clicks."

Yes, simply click on the patient's name within the Wound Assessment Details and you will be delivered to the Patient Details screen. Also from the Wound Assessment Details screen, you may click on the wound number to quickly navigate to the Wound Details screen.

Any comments or questions please contact us at 800.411.6281 or email us at ideas@woundexpert.com.

WoundExpert Wireless

Our Palm-based, wireless alternative to point-of-care paper forms. Entering information at bedside is now easier with a wireless, handheld electronic device coupled with our WoundExpert software! Now you can take high-quality, digital, 1.2 megapixel pictures and easily synchronize them with your WoundExpert database.



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