



# WoundExpert By Net Health Systems, Inc.

# Times

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Net Health Systems

## Welcome to the WoundExpert Times.

The goal of this publication is to explore concepts in wound care with our monthly spotlight interview, to educate and inform our users all around the country about WoundExpert updates, and to provide a forum for frequently asked questions.

If you have questions or story ideas, you may submit them to: [ideas@woundexpert.com](mailto:ideas@woundexpert.com). We look forward to hearing from you.

## Company Updates

We have a new addition to the Net Health Systems family! Patrick Colletti, President of Net Health Systems, and his wife, Jennifer, are the proud parents of **Hudson Patrick Colletti**. Hudson was born on August 10 2004, and weighed 6 lbs. 13 oz. We are pleased to announce that he is already on the job promoting our company, as you can see from the picture.



## Please Welcome the Following Facilities to Our Family of Clients:

- Columbia St. Mary's  
Milwaukee, Wis.
- Gibson Area Hospital  
Gibson City, Ill.

## Monthly Profile – Sue Cadden, BSN CWOCN

*Director, Sacred Heart Wound Center, Pensacola, Florida*

### What led you to the wound care industry?

Many years ago I was working in home health care and continually encountered a large number of the patients suffering with chronic wounds. As I researched various treatment options and technologies I began to develop a network of highly competent and generous mentors who were willing to share their expertise with me. As my own skill set increased I realized that I could only learn so much from on the job training and that if I really wanted to make a difference for my patients I needed to advance my knowledge. I enrolled in the excellent WOCN certification program at Emory University and eventually came back to the same home health care agency and organized a wound team.

### What types of advanced therapies are you currently using and why?

Currently we are using most of the standard advanced therapies. One of our major initiatives this year has been the construction of a new clinic facility in which we will be incorporating hyperbaric oxygen therapy (HBO) for wounds treatment. The addition of HBO will provide us with another extremely valuable tool for appropriate patient care in 2005.

### In your current position, what are your goals or initiatives?

My first and primary goal is always that we achieve the optimum outcome for the patient and their families. That said, the realities of being a director of a wound center means balancing priorities with limited resources. Having an excellent data collection system in place is important in allowing us to demonstrate those efficiencies to the “bean counters.” We also work hard to ensure we have the right mix of physicians available. Today’s wound care requires a multidisciplinary approach to address the various physiological issues involved. The physicians we recruit are able to leverage their individual expertise to provide comprehensive wound care.

### What tools do you use to stay educated?

Wound care is a dynamic area and there is no shortage of resources for staying educated. In the area of periodicals I find Wounds, Advances in Skin and Wound Care, and the WOCN Journal timely and useful.

*continued on back.*



*Please consult your facility director first with any procedural questions.*

### **What is the best way to back up the pictures taken with our digital camera after we upload them to WoundExpert?**

One digital photo can be associated with each wound assessment. Facilities who take advantage of the digital photo upload feature in WoundExpert can utilize the Discharge Reports and Wound Analysis Reports to the fullest extent.

***The best solution for backing up your pictures is that you don't have to back up your pictures!*** WoundExpert has multiple, redundant servers and thorough backup routines to ensure that your data and pictures are always be there for you.

If you take more than one picture per patient per visit, call us for the best solution for your facility. Each facility is different. The solution may involve storage media, such as floppy disks or CDs, or it may involve storage on a shared, archived network drive through your facility.

*Any comments or questions please contact us at 800.411.6281 or email us at ideas@woundexpert.com.*

## **Monthly Profile – Sue Cadden**

*continued from front.*

Product representatives are also be an invaluable. Not only are they knowledgeable in their own right, but typically they have access to researchers and experts in their parent organization who can provide information and references on the latest developments in wound care.

I also find participation in on-line forums such as the Wound Ostomy & Continence Nurse (WOCN) Forum ([www.wocn.org](http://www.wocn.org)) to be valuable for providing insight as to what problems and solutions other practitioners are experiencing.



Finally, both the WOCN and Advance Wound Care (AWC) are terrific organizations, and their literature and conferences are invaluable. The conferences provide the opportunity to meet face to face with some of the leading authorities in the country, to see new products demonstrated, and to share experiences with old friends and others in the industry.

### **5. Are you sick of hurricanes this year?**

God bless the individual who invented duct tape!

*We would like to thank William English for his participation in our last profile.*

## **New Features**

Net Health Systems' development team has recently completed a new module geared towards helping our clients achieve paperless documentation and Electronic Medical Records (EMR) through WoundExpert. This new module contains multiple data entry forms that enable clients to track information about patients' arrival/discharge information, vital signs, and a lower extremity assessment.

Best used in conjunction with WoundExpert's scheduling system, these new data entry forms enable you to track many of the fields JCAHO recommends for each patient visit. These data entry forms can be used individually as needed, or can be part of a larger plan to help your facility move towards using WoundExpert as an EMR in the future.

You may add any of our new development features at any time; simply contact our customer support team at 800.411.6281 x13 to express your interest or to see an online demonstration.

*As always, if you have any questions about these features or new ideas for future enhancements, please contact our customer support team at 800.411.6281 x13.*



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